

Banking Digital Solutions Presentation

About DAL Technology



- Founded in 2014, our company is a leading technology provider headquartered in the United Kingdom, with regional offices in the UAE, Bahrain, and Sudan.
- We specialize in delivering integrated digital solutions powered by Artificial Intelligence, Cloud Computing, FinTech, the Internet of Things (IoT), and Smart Tracking Systems.
- With over 20 active products and more than one million transactions processed daily across 8+ countries, we are a trusted partner for leading banks, government entities, and telecom companies across the region.



Our Vision

To become the most trusted and innovative digital transformation partner in the region.

Our Mission

To deliver secure, flexible, and intelligent solutions that drive efficiency, growth, and innovation for our clients.

Teams



Security



A ensures data protection and confidentiality through strict protocols and advanced security policies, maintaining the highest standards of trust and compliance.

Infrastructure



Extensive experience in managing both cloud-based and on-premise environments, ensuring smooth operations, business continuity, and optimal system performance.

Monitoring



Our expert team provides continuous system monitoring to maintain peak performance and stability, with proactive issue detection and resolution.



DAL Middleware

Connecting banking systems with various applications



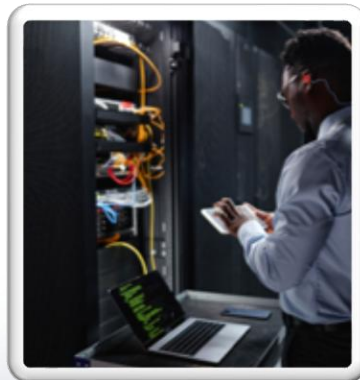
DAL Onboarding

Real-time identity verification, using facial recognition or scanned document verification.



DAL Omnichannel

engage with customers across all digital and physical channels



DAL Cloud

A reliable cloud platform designed for hosting systems, websites, and applications



PBX

efficient management of corporate and office communications

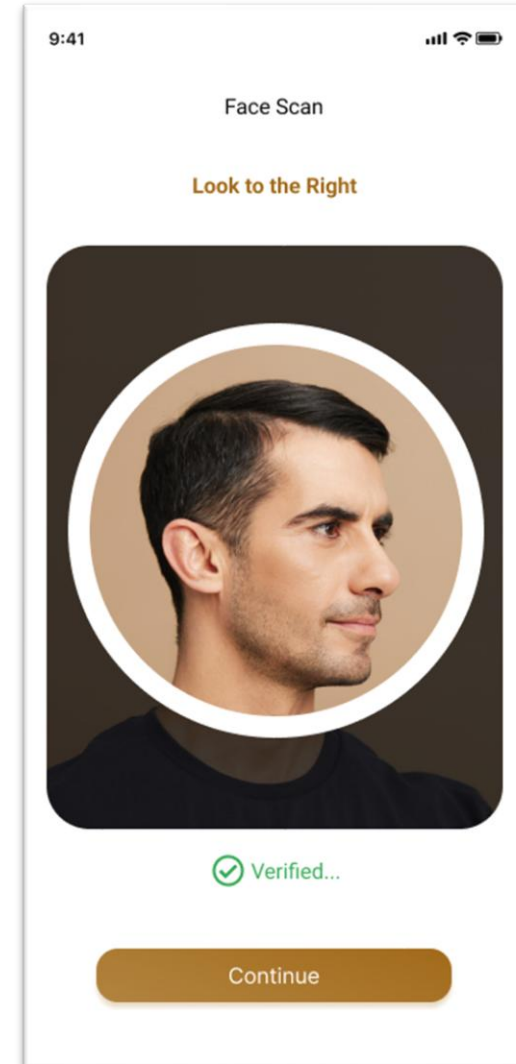
DAL Middleware

- ✓ A middleware solution connecting core banking systems with customer platforms and other applications.
- ✓ Enables secure and reliable data and process exchange between different systems.
- ✓ Provides unified APIs to accelerate integration with external systems and reduce technical complexity.
- ✓ Helps improve customer experience and speed up digital services for banks and organizations.



DAL Onboarding

- ✓ Simplifies digital account opening with AI-powered identity verification (face & document analysis) and secure e-signatures.
- ✓ Full customer journey management: registration → verification → activation.
- ✓ Intuitive interfaces for bank staff and customers, ensuring smooth and efficient onboarding.
- ✓ Compliance dashboards and reports for KYC/AML monitoring, audit, and risk management.
- ✓ Scalable, secure, and reliable onboarding experience for modern banking needs.



DAL Omnichannel

- ✓ Unified customer interaction across mobile, WhatsApp, Email, Telegram, and apps.
- ✓ Seamless integration with core banking, CRM, and payment gateways.
- ✓ Real-time dashboards and reports for monitoring, SLA tracking, and KPI analysis.
- ✓ Enhanced customer experience, fast response, increased engagement, and loyalty.



App Store Compliance & Publishing



Providing comprehensive services to ensure apps comply with Google Play and Apple App Store requirements, including policy review, quality testing, and performance verification before publishing to guarantee an excellent user experience.

Banking & Financial Systems Development

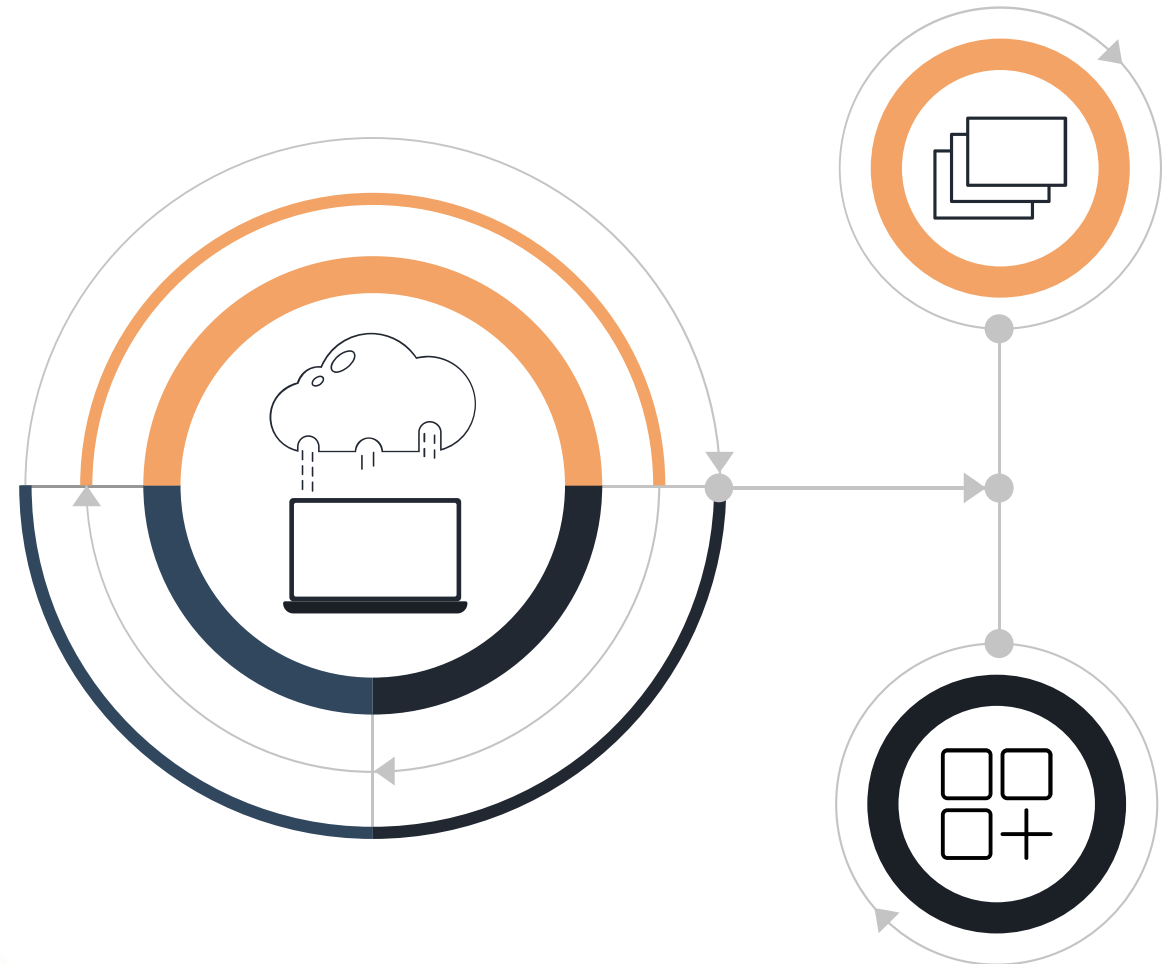


Development of comprehensive banking and financial solutions that efficiently and securely manage data and financial transactions, integrating banking and technology systems to provide innovative and fast services for clients and organizations.

DAL Cloud Services

- ✓ We provide secure and high-performance hosting through local and regional data centers (UAE – USA – Germany – Singapore) with **99.9% uptime guarantee**.
- ✓ Our services include managed infrastructure to ensure stable and efficient operations, with full scalability to meet the bank's needs.
- ✓ Our solutions offer high-level security with complete data encryption and 24/7 technical support to monitor performance and handle any issues.

All of this is delivered via **DAL Cloud**, providing a reliable and secure environment for your banking applications and sensitive data.



Infrastructure Services



Comprehensive infrastructure services that support daily operations by providing networks, servers, databases, and storage securely and reliably, ensuring business continuity and operational efficiency.

Security Services

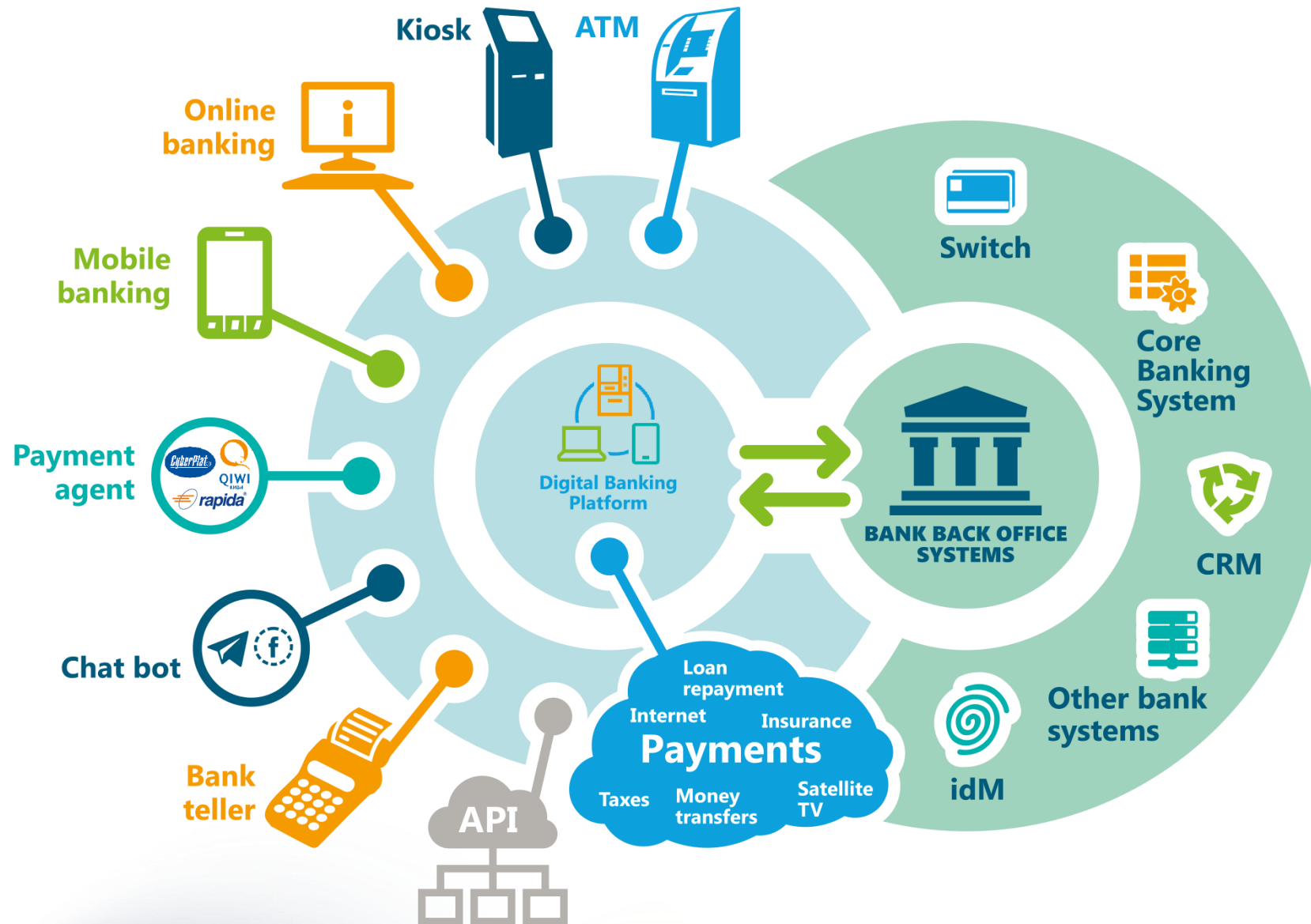


Comprehensive security services safeguarding data and systems from digital threats through firewalls, intrusion detection/prevention systems (IDS/IPS), and data encryption, ensuring compliance and protection of sensitive information.

DAL PBX

- ✓ Flexible and secure internal and external communication with smart call routing, IVR, and call recording.
- ✓ Deployment options: On-Premises, IP PBX, and Cloud PBX to suit organizational needs.
- ✓ Easy branch connectivity and enhanced customer experience with full CRM / Helpdesk integration.
- ✓ Smart reporting and service quality monitoring to ensure business continuity and operational efficiency.
- ✓ Remote communication support with full call encryption.





DAL's ultimate vision is to transform traditional banks into fully digital banks.

Why choose Dal Technology?



DAL Technology - Trusted by:



AL SALAM BANK



البنك العربي
ARAB BANK



مصرف البلد
Balad Bank





Thank
You



We appreciate your interest
and look forward to being
your trusted hosting partner.